Managing Complexity in the Public Sector

A case from international development
Adaptive, evolutionary methods: from rational maximisers to adaptive tinkerers
The maths of positive deviance
The world as Newtonian clockwork
Positive deviance in action
Busting assumptions, changing paradigms

Systems

Relations

Behaviours

Dynamics
‘We cannot solve problems by using the same kind of thinking we used when we created them.’

ALBERT EINSTEIN