

Managing Complexity in the Public Sector

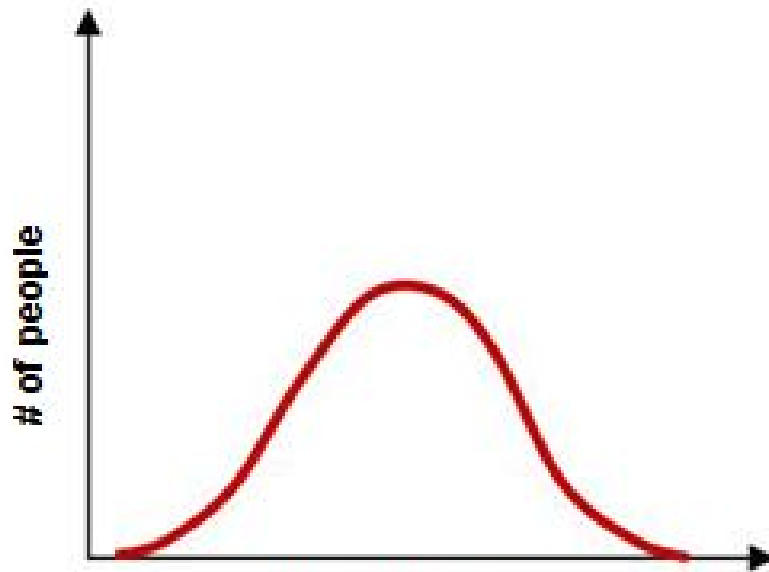
A case from
international development

Adaptive, evolutionary methods: from rational maximisers to adaptive tinkerers

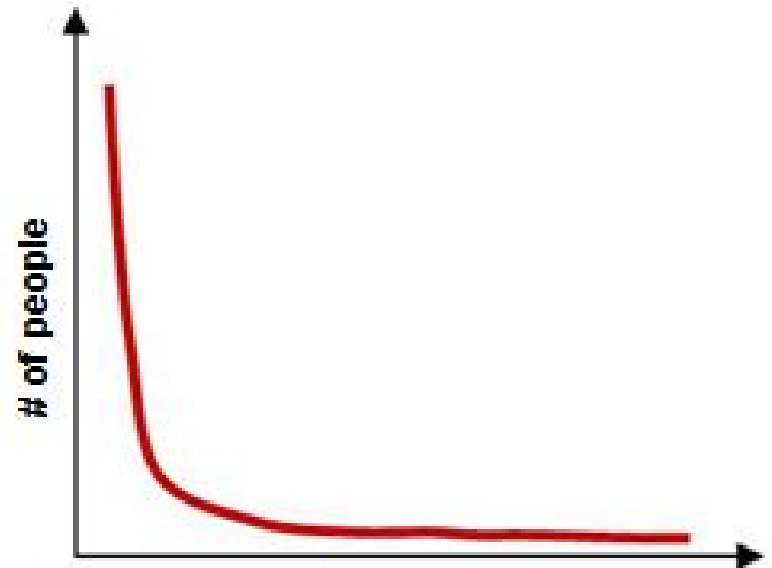


The maths of positive deviance

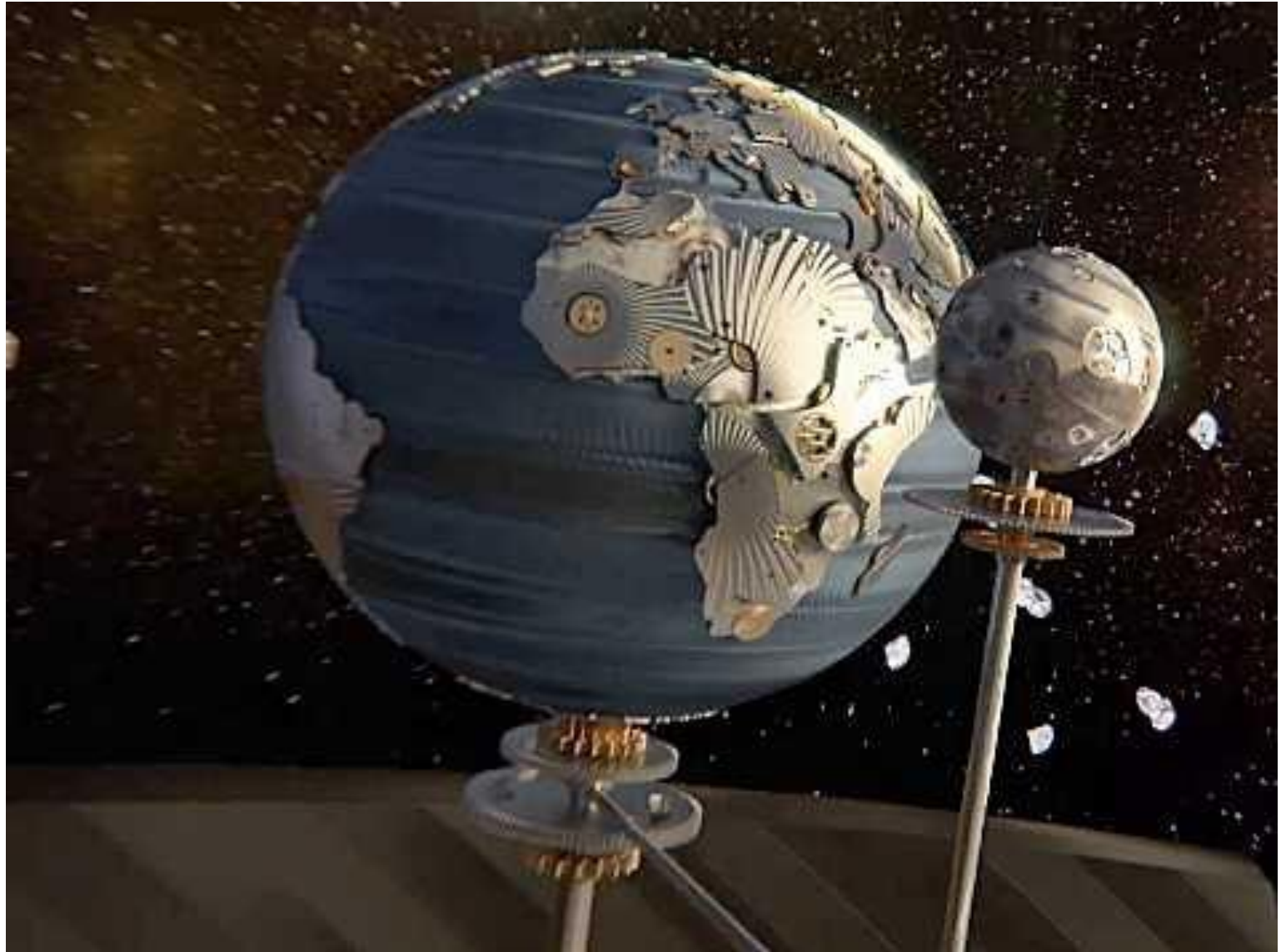
Normal Distribution



Power Law Distribution



The world as Newtonian clockwork

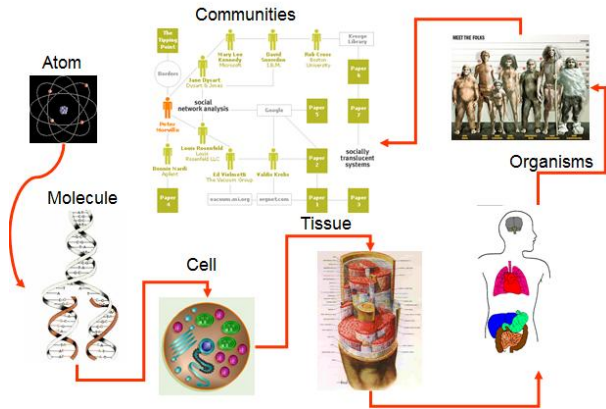


Positive deviance in action

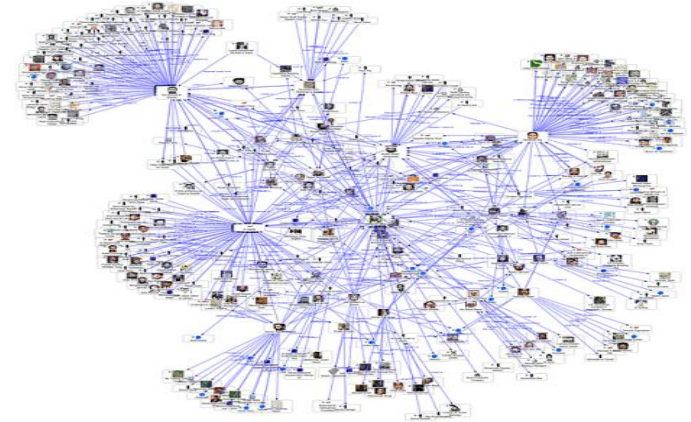


Busting assumptions, changing paradigms

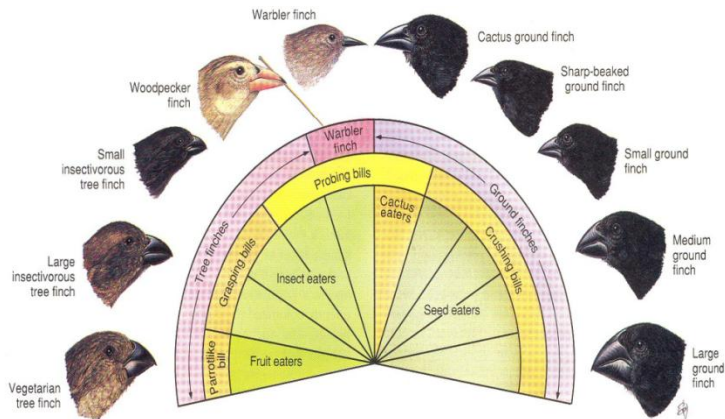
Systems



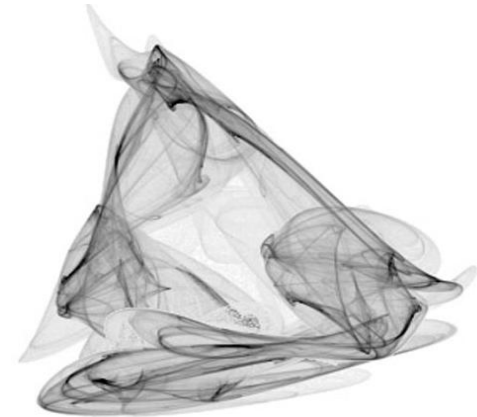
Relations



Behaviours



Dynamics



‘We cannot solve problems by using the same kind of thinking we used when we created them.’

ALBERT EINSTEIN

