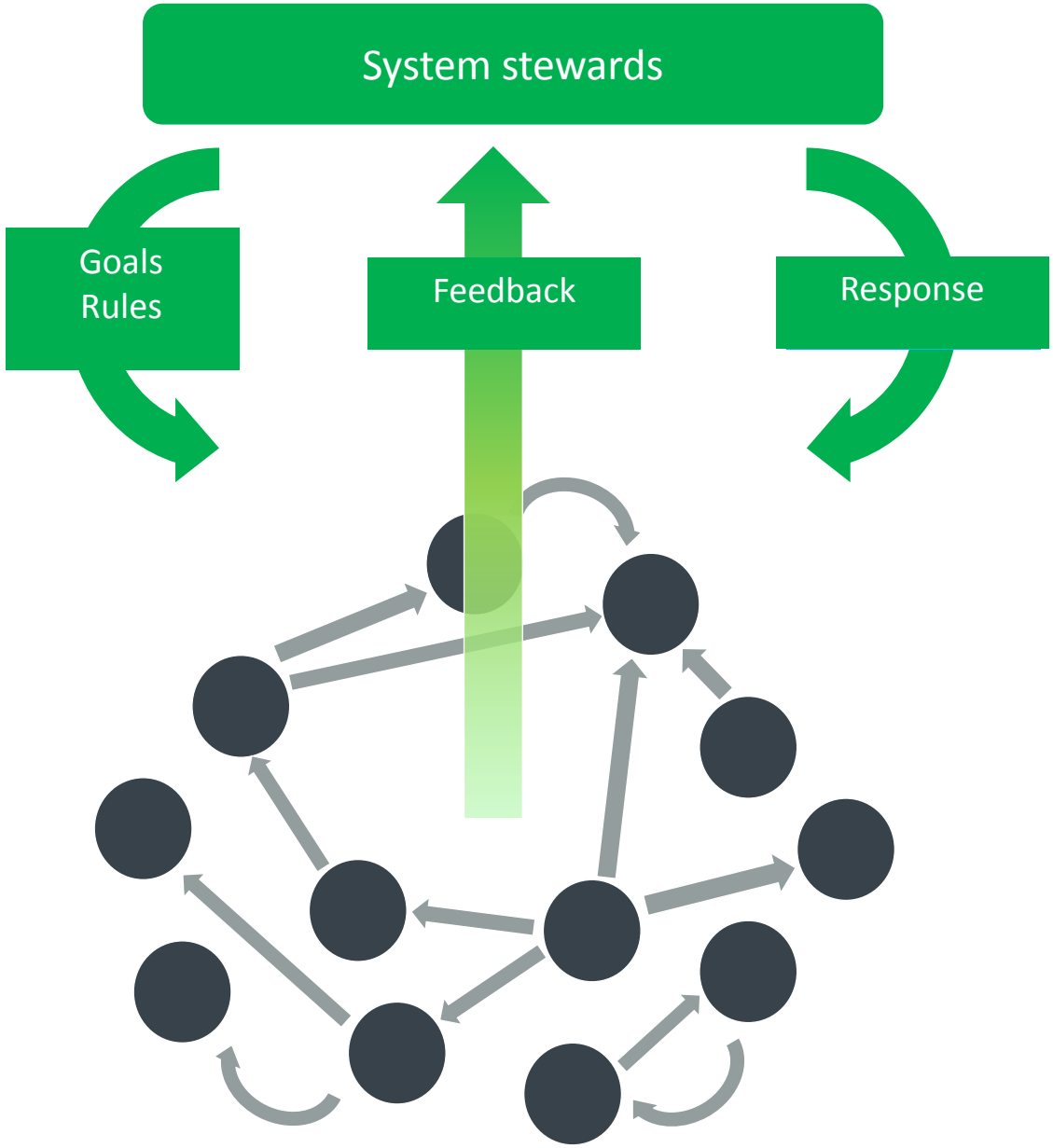
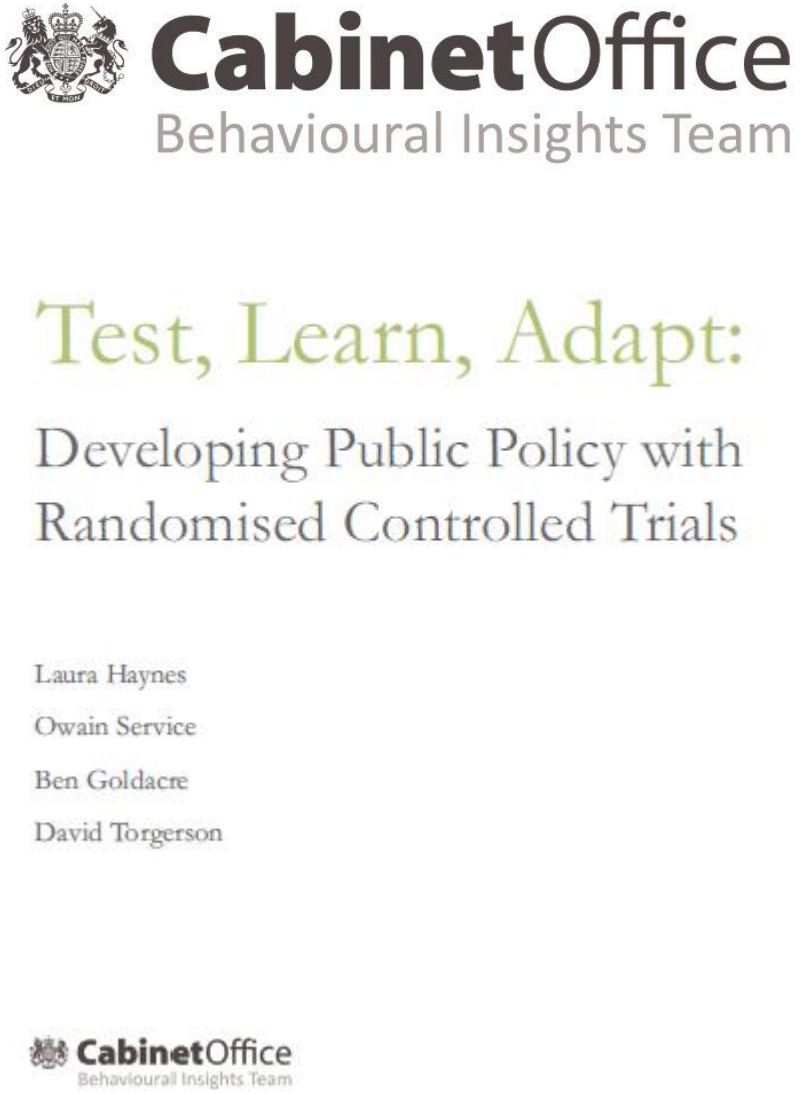
System stewardship

Michael Hallsworth


System stewards
Goals
Rules
Feedback
Response

This thinking is taking root in government